

There is no fresh water in my caravan

Is the submersible pump plugged into the water outlet on the outside of the caravan securely with the hatch cover closed?

Plug the submersible pump located in the sink into the external water outlet on the caravan. If the pump has a square head ensure the hatch cover is sitting down slightly over the top of the pump head. Drop the submersible pump into the water tank

Yes

Is the pump switch on the main control panel on?

Turn the pump switch on

Yes

Is the pump light green on the mains panel?

Check the pump blade fuse in the fuse box under the lounge seat

Yes

Is the pump making any noise ?

Yes

Is there water in the water tank?

Fill the water tank

Yes

Is the pump leaking water outside the caravan?

No

It is likely your pump may be burnt out. This can happen if the tank has run out of water or if grit has become lodged in the pump

Yes

It is likely the hose clip from connecting your hose to the hose head has become loose

Replace the pump with the spare pump under the lounge seat. Text us to advise us 0220 69 4828

No